



Warranty

Heaters & Controllers

Heaters and controllers have a 5 year product replacement warranty.

Batteries

Batteries have a 1 year product replacement warranty.

Warranty Exceptions

Grip and steering wheel wear is not included in the 5 year product replacement warranty.

Returns

A preauthorized return material authorization (RMA) claim number must be issued for any new, unopened return that was purchased directly from HeatDemon.com. Thereafter, the product warranty will be in effect. Product must be received within 90 days of RMA issuance.